

## TERMS & CONDITIONS

Terms and conditions for ordering publications or other products in the BVCD Online Shop  
The following applies according to the BVCD Service GmbH

### § 1 Conclusion of contract when ordering online

The agreement is binding when you click "commit to order". Please check your cart carefully before placing the order.

### § 2 Right of withdrawal

According to §312d BGB you have the right to withdraw within 14 days. When withdrawing your order you are obliged to pay the cost for returning the product (e.g. postal charges). This does not apply to products that are sent by email, or any other electronic data.

Following order and confirmation by the BVCD Service GmbH, the client may return the article (without any damage and in its original state). The client carries the burden of proof for the dispatch and receipt of the returned order.

In the event the delivered product does not correspond with the ordered item, the BVCD Service GmbH will cover the cost for the return of the article. In the event of withdrawal, the BVCD Service GmbH will reimburse any purchase costs already paid to the customer.

If any costs for the return have been covered by the BVCD Service GmbH beforehand, these will be subtracted. The BVCD Service GmbH will not cover bank fees for payments abroad.

### § 3 Conditions of delivery

Your product will be sent by one of our service providers, Deutsche Post AG or DHL, in your name and for your account to the address indicated on your order. Additional costs for partial delivery will be covered by the BVCD Service GmbH. Delivery times provided by us are not binding.

### § 4 Terms of payment

Purchase payments are to be settled in advance.

We may withdraw from the agreement in the event of payment default. If payment is not settled on time, we may request interest for delay at a rate of 5% over the base rate of the European Central Bank, so far as no lesser damage can be proven.

### § 5 Delivery costs

There are no additional costs for delivery. The delivery is included in the product prices.

### § 6 Reservation of proprietary rights

Delivered goods remain our property until the full payment amount has been settled.

### § 7 Warranty

If the delivered goods have any defects covered by warranty, the client may choose to ask for repair or replacement of the product. The limitation period for the warranty of the delivered product is two years after delivery of the item.

### § 8 Liabilities

The legal provisions related to limitation periods apply.

### § 9 Final provisions

The legislation of the Federal Republic of Germany applies. Customers whose residence or usual place of abode is located abroad should address the court of Berlin for all claims made in respect to orders. We reserve the right to sue the customer at the customer's place of general jurisdiction. In the event one or more clauses of these terms and conditions are partly or fully invalid, the other clauses remain unaffected.

#### Address:

BVCD Service GmbH  
Ystader Straße 17  
D-10437 Berlin, Germany  
Executive: Franziska Köglmeier  
Local court: Amtsgericht Berlin  
Trade register: HRB 111767 B